







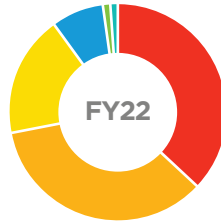
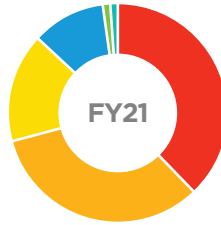
FY21
FY22

CAN
COMMUNITY
HEALTH
ANNUAL
REPORTS

Patient Demographics






Race & Ethnicity

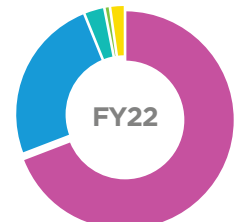
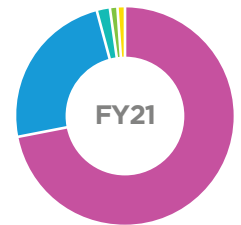
	2021	2022
 White	38%	37%
 Black or African American	33%	35%
 Hispanic or Latino	16%	18%
 Choose not to disclose	11%	8%
 Asian	1%	1%
 Native American	1%	1%










Race and Ethnicity have been combined for this report.

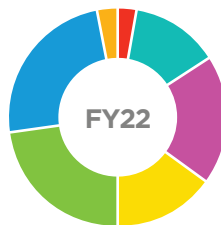
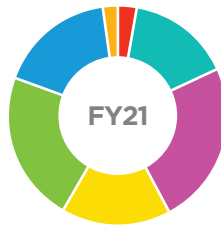
Gender Identity

	2021	2022
 Male	72%	70%
 Female	24%	25%
 Transgender Female	2%	3%
 Transgender Male	1%	1%
 Choose not to disclose	1%	2%





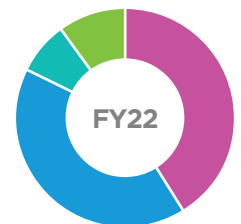
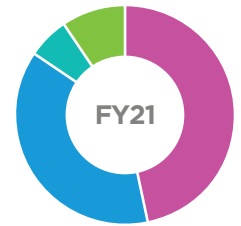
Age

	2021	2022
 71-80 yrs	3%	3%
 61-70 yrs	15%	13%
 51-60 yrs	24%	19%
 41-50 yrs	16%	15%
 31-40 yrs	22%	23%
 21-30 yrs	17%	24%
 0-20 yrs	2%	3%









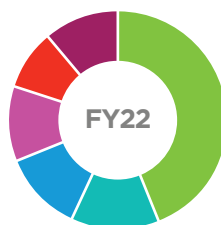
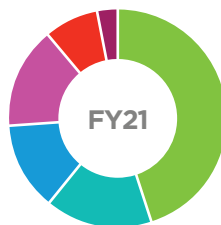
Sexual Orientation

	2021	2022
 Lesbian, Gay or Homosexual	46%	42%
 Straight or Heterosexual	37%	42%
 Bisexual	6%	8%
 Choose not to disclose	9%	10%









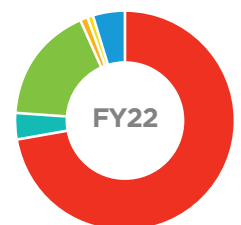
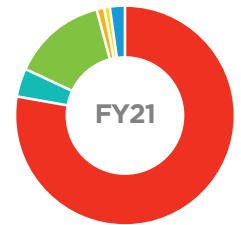
Insurance Composition

	2021	2022
 Commercial	45%	44%
 Ryan White	16%	13%
 Medicaid Direct and Managed	13%	12%
 Medicare Direct and Managed	15%	11%
 Uncompensated Care	8%	9%
 Flat-Fee	3%	11%



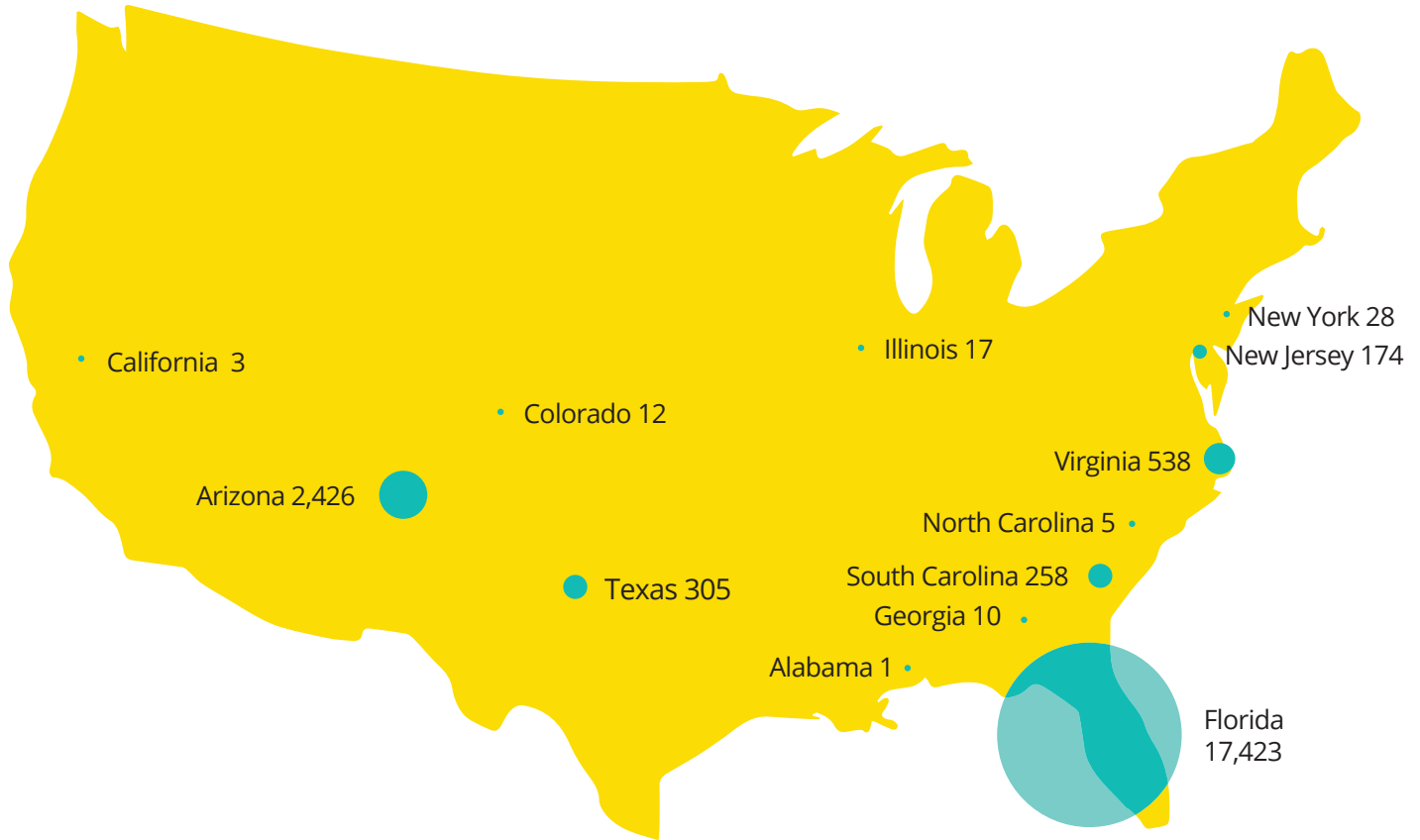
Diagnosis Service Type

	2021	2022
 HIV	78%	70%
 Hep C	4%	4%
 PrEP	14%	19%
 Behavioral	1%	1%
 Substance Use	1%	1%
 Dental	2%	5%



Geographic Impact

21,249 Individual Patients
PATIENTS OUT OF SERVICE AREA 70

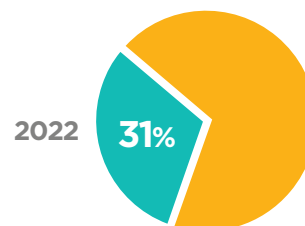
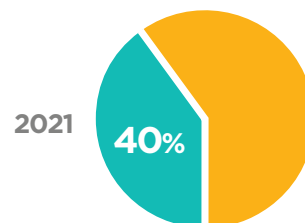


Telehealth Services

Patients can use a computer or mobile device to access health care services remotely and manage health care needs. An online patient portal allows patients to see test results, schedule appointments, request prescription refills or email a doctor. Telehealth makes healthcare accessible to people who live in rural or isolated communities and make services more readily available for people with limited mobility. We can provide a “CAN connect” computer to ensure all individuals have access to care.

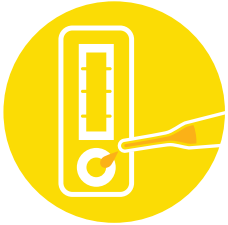
Our CAN Connect program is a computer station within our clinics or a community partner center that enables clients that have challenges connecting either in person or via telehealth to connect with their medical provider.

 Patients Utilized Telehealth



Prevention Efforts

	FY 2021	FY 2022
HIV Tests	2,156	9,253
STD Tests	5,666	37,586
Individuals Tested	5,375	8,181
Total Client Visits	13,197	55,020



We provide convenient HIV, STD and Hepatitis C testing in clinic, at-home, and in the community via our mobile-health settings. Testing takes 15-20 minutes. We also provide risk reduction; at-home HIV test kits; and full-service STD panels. We are dedicated to expanding access to testing in an innovative manner.

Research Trials



	2021	2022
Number of patients in Trials	46	46
Number of volunteers	30	30

HIV research is not only important for the advancement of treatment, but also for prevention. Research is necessary to identify the consequences of long-term treatment and ensure that our patients live longer and in better health.

Grants by Services

	2021	2022
Outpatient Medical Services	\$1,595,461.00	\$1,972,376.12
Medical Case Management	\$485,260.00	\$537,755.92
Non Medical Case Management	\$245,176.00	\$316,631.00
Oral Health Services	\$849,380.00	\$982,873.00
Mental Health	\$121,752.00	\$145,600.00
Local Pharmacy Assistance Program	\$56,667.00	\$62,962.00
Emergency Financial Assistance	\$121,523.00	\$151,214.88
Early Intervention Services	\$225,683.00	\$396,340.00
Laboratory Services	\$30,000.00	\$30,000.00
Psychosocial Support	\$9,616.00	\$17,936.00
Clinical Quality Management	\$2,000.00	\$5,997.00
Administrative	\$22,415.00	\$36,229.80
Substance Abuse	\$500.00	\$2,000.00
Food Bank	\$1,640.00	\$2,000.00
Medical Transportation	\$11,925.00	\$13,035.00
Prevention	\$1,352,656.00	\$1,484,436.00
Insurance Premiums	\$2,400.00	\$8,657.00
Planning & Evaluation	\$1,000.00	\$1,000.00
Outreach	\$179,213.00	\$27,749.00
Referrals	\$17,340.00	\$7,848.00
Medical Nutrition	\$500.00	\$0.00
EHE Initiative	\$23,980.00	\$0.00

Total Grants Awarded



FY21 \$5,356,087.00
FY22 \$6,202,641.00

Many of the services we provide are funded through federal, state and local grants. All our locations have at least one form of public funding and many have multiple sources. This funding helps shape our programs by identifying priorities and preferred strategies. It also promotes the coordination of services to increase quality and reduce duplicate efforts.

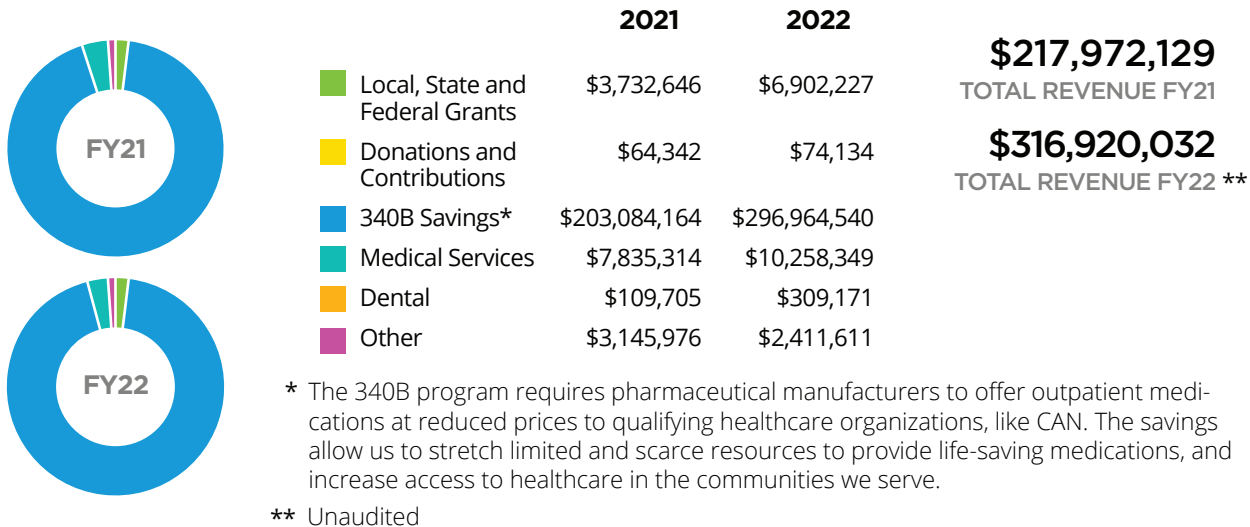
Patient Assistance Fund



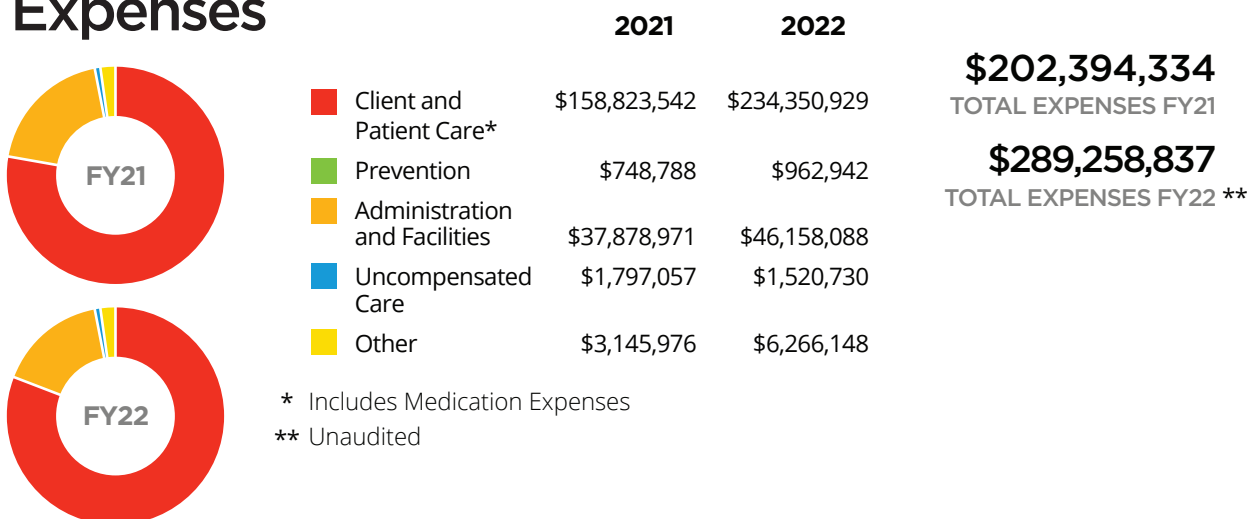
	FY 2021	FY 2022
Housing Assistance	\$13,591.31	\$22,189.72
Medical Assistance	\$1,098,688.71	\$2,653,421.40
Nutrition Assistance	\$782.80	\$697.50
Utilities Assistance	\$2,422.82	\$5,458.13
Transportation	\$146,397.70	\$232,617.49
Total Assistance Provided	\$1,261,883.34	\$2,914,384.24

The Patient Assistance Fund helps underserved patients with personal or medical expenses. Many times our patients do not have transportation, the ability to pay for utilities or money to buy food. The Patient Assistance Fund is there to help patients who are facing extenuating circumstances that negatively impact their healthcare and other personal needs.

Revenue



Expenses



The Services We Provide

Behavioral Health

Offers outpatient mental health counseling, psychiatry and medication management directly, or via contracted and/or referral sources, including acute-care behavioral health needs.

Dental Care

Provides routine dental exams/services, oral hygiene education, routine dental services, preventative oral care, emergency care, and restorative dental care.

Education and Outreach for Sexual Health and Harm Reduction

Engages in virtual, group-level, and 1:1 education regarding HIV, Hep C, and STD prevention modalities through various languages and also by partnering with interdisciplinary community organizations.

Food/Nutrition Services

Links patients/clients to food banks, resources, and nutrition specialists, as applicable and appropriate, to address food insecurity.

Gender Affirming Medical Care

Assists in aligning a patient's physical traits with their gender identify in accordance with the patient's personal and clinical goals (Example: Hormone Replacement Therapy).

HIV, Hep C, and STD Testing

Provides rapid HIV and Hep C point-of-care testing; low to no-cost STD testing. Available in various clinical, mobile unit, and outreach settings.

HIV, Hep C, and STD Medical Care

Assist patients living with HIV to achieve viral suppression; people living with Hep C to be cured; those positive with STDs to be cleared.

LGBTQIA+ Friendly Services

Offers a safe, inclusive space for those identifying as LGBTQIA+.

Mobile Units

Brings testing and telehealth services to the community and local partners via CAN's fleet of sprinter units and an RV mobile medical unit.

Medical Peer Navigation

Enables community specialists living with HIV to counsel, mentor, and empower patients living with HIV to navigate their medical and support service needs.

On-Site Pharmacy

CAN has on-site pharmacies that enable patients to receive their medications before or after an appointment, as well as mail-order options.

Patient Care Coordination

Links patients to their social determinant of health needs, and associated services, such as Ryan White, pharmacies, financial assistance, housing, mental health, etc.

PrEP (Pre-Exposure Prophylaxis)

Offers PrEP: a daily medication or an injectable for low to no cost pending financial ability. PrEP reduces an individual's risk of acquiring HIV.

Primary Care

Provisions health services that cover a range of prevention, wellness, and treatment for common illnesses for CAN's mission-based patients.

HIV Rapid Start Medical Provider

Encourages HIV medical care within 24 – 72 hours after new diagnosis or once determined an individual may be lost to care.

nPEP (Non-Occupational Post Exposure Prophylaxis)

Offers nPEP: a medication taken after an exposure of HIV with the intent of preventing infection. Must be taken within 72-hours of exposure

Ryan White Eligibility

Collects information relevant for Ryan White eligibility, where applicable and CAN is funded, to ensure eligible patients' information are reviewed for Ryan White enrollment.

Ryan White Provider

Acts as a Ryan White funded entity in various jurisdictions, provisioning CAN to provide services people living with HIV who are uninsured or underinsured.

Ryan White Case Management

Provides routine social determinants of health support and guidance to Ryan White patients through their care continuum, including oversight on their engagement in care.

Support Groups

Offers virtual and/or in-person support groups for those living with HIV and/or those interested in PrEP, to navigate amongst a group of peers.

Telehealth Services

Provides modalities for clients/patients to access their healthcare appointments via cell phone or laptop. One can visit your doctor electronically without leaving home.

Transportation Services

Provides linkage to or the provision of transportation services as needed, such as UberHealth and access to bus passes, where applicable through grant funding.



FOR MORE INFORMATION
(844) 922-2777

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