Arlington, TX Resources – February 2021 Storms

Due to the ever-changing resources in the community because of the co-occurring COVID-19 and winter storm crises, CAN will make every effort to update these resources frequently during the disaster declaration and will provide date verification. Many community providers have been heavily impacted by both crises. Please see below some verified resources.

In addition, if there is a community provider in need of assistance or would like to collaborate, please reach out to 817-693-1000.

Do you need guidance on where to start in your search for assistance?

2-1-1 North Texas

24/7 hotline for key healthcare, utilities, shelter, food, clothing, et. al resources. Providing readily available and up-to-date resources, often changing hourly or daily. Please check out: https://www.211northtexas.org/ for more details. Support offered in English and Spanish.

(A) Were you misplaced and/or was your home or dwelling damaged during the storm(s)? You may be eligible for federal disaster relief funding through FEMA as Tarrant County has been deemed a disaster zone, as well as local relief through the county and city.

1. *Federal Emergency Management Agency (FEMA)*: Helps in temporary housing, repair of current dwelling, and other emergency needs (i.e. childcare, healthcare, utilities).
    a. To apply for assistance online, visit disasterassistance.gov. To do so over the phone, call 800-621-3362 (TTY: 800-462-7585). The lines will be in operation seven days a week from 8 a.m. to 10 p.m. Tarrant County is one of many Texas counties that has been declared a 'disaster' zone by the U.S. Government.
        - Further details on the individual programs: https://www.fema.gov/assistance/individual/program#apply
        - Further details on the type(s) of services and items covered: https://www.fema.gov/assistance/individual/housing

2. *Tarrant County Community Action Programs (CAP):* Helps in utilities (electricity, water, gas) and mortgage/rent assistance based upon hardship and last 30-days of income.
    a. To apply for assistance online, visit https://www.fortworthtexas.gov/departments/neighborhoods/cap/apply.
        i. Identification, proof of income/hardship, and documentation of assistance are a few of the main requirements.

3. *Arlington CARES:* Helps in providing rental assistance due to COVID-19, not the most recent natural disaster.*

a. To apply for assistance online, visit https://www.arlingtontx.gov/city_hall/departments/housing_authority/homeless_services/homeless_eviction_prevention_assistance for the "Arlington CARES" application.

i. Please note, general "Homeless Housing Service Program" funds are depleted at this time. The assistance above is for COVID related hardship only.

(B) Are you in need of emergency shelter immediately?

1. *No cost shelters:*
    a. Arlington Life Shelter, 325 W. Division Street, Arlington, Texas 76011 (Phone: 817-548-9885)
        i. Emergency service: 3 nights of shelter
            1. Offers a moderate term 3-month shelter if qualified for an employment program
        ii. Eligible: Men, women, and families (including children)
        iii. Intakes: Between 2 – 4 pm daily
        iv. Key requirements: 2 forms of ID, and a criminal background check verifying no crimes against another person in the past 5 years and no crimes against children, ever.
        v. Website: https://arlingtonlifeshelter.org/
    b. Presbyterian Night Shelter, 2400 Cypress Street, Fort Worth, TX 76102 (Phone: 817-632-7400)
        i. Emergency service: Nightly shelter, capacity to be determined daily
        ii. Eligible: Men and women
        iii. Intakes:
            1. Mens shelter – Mondays, Wednesdays, and Thursday at 10am and Tuesdays at 2:30 pm
            2. Womens shelter – Tuesdays at 2:00 pm and Wednesdays/Thursdays at 10:00 am and 2:00 pm
        iv. Website: https://www.journeyhome.org/
    c. Union Gospel Mission, 1321 East Lancaster Avenue, Fort Worth, Texas 76102 (Phone: 817-339-2553)
        i. Emergency service: Nightly shelter
            1. Offers a long-term residential program up to 1-year, but individual must attend orientation to learn more and deem if eligible.
        ii. Eligible: Men and women
        iii. Intake: Women (1:30 pm daily) and men (2:30 pm daily)
            1. Also offers sack meals daily (see "food" section)
        iv. Requirement: Valid ID
        v. Website: https://www.ugm-tc.org/
    d. Salvation Army Mabee Center, 1855 E Lancaster Ave, Fort Worth, TX 76103 (817-344-1800)

i. Emergency service: Nightly shelter
ii. Eligible: Men, women, and children
iii. Intake: 2pm daily, for all
iv. Additional support services offered, varies daily
v. Website: https://www.texvet.org/resources/salvation-army-dfw-metroplex-command-mabee-center

Please note, shelter capacities vary daily. It is pertinent that you arrive during the allotted intake times if you are in-need of shelter; CAN highly recommends calling in advance as well. All shelters above follow standard COVID precaution protocols.

2. *Low-cost Hotels/Motels. Please ask for the "Winter Storm Hotel Rate." Offered via the city of Arlington.*
   a. Residence Inn North, 1050 Brookhollow Plaza Drive, Arlington, TX 76006 at 817-649-7300
      i. Studio Suites $99/night
      ii. Website: https://www.marriott.com/hotels/travel/dalar-residence-inn-arlington/
   b. Sonesta Simply Suites, 2221 Brookhollow Plaza Drive Arlington, TX 76006 at 817-649-3336
      i. Rooms $59/tax+
      ii. Website: https://www.sonesta.com/simplysuites

Please note, the city of Arlington has listed many hotels/motels offering reduced rate. However, CAN has called each one, and due to damage and/or capacity limits, the ones above are the only ones verified to be continuing this program as of 2/22/2021.

(C) Are you in-need of utility assistance (gas, water, electric)?

- Energy Moratorium: As of February 21st, 2021, the Texas Power Utility Commission has halted disconnections of service and/or skyrocketing bills due to the storm. If either have occurred to you, please call CAN and we will do our best to guide you through working with the power companies. We will provide further updates via social media as this is a constantly evolving situation.
  - Details: https://www.puc.texas.gov/consumer/facts/factsheets/elecfacts/WinterStormPriceExplainer-FIN.pdf
- Utility assistance:
  - *Public assistance:* Please see "FEMA" and "CAP" applications under #2 for public programs. If you are a Ryan White patient, you may be eligible for further assistance as well. Please reach out to your case manager for further information.
  - *Private assistance:*
    - Arlington Charities, 811 Secretary Drive, Arlington, Texas 76015
      - 817-275-1511 press 4 or fill-out application online:
      - Assistance: Electric or gas bill payment(s)

        - Requirements: Arlington residents only or west side of Grand Perry under the Arlington ISD food district.
        - Key notes: February funds exhausted, accepting March applications
        - Application: https://www.arlingtoncharities.org/utility-assistance
    - Catholic Charities, 249 Thornhill Drive, Fort Worth, TX 76115
        - 817-534-0814 hotline Monday – Friday 8:00 am – 12:00 pm
        - Assistance: Limited financial assistance, rental, and utility assistance. Maintains a running list of individuals in-need.
        - Website: https://catholiccharitiesfortworth.org/

(E) Are you in-need of emergency food assistance?

- Arlington Charities Food Pantry, 811 Secretary Drive, Arlington, Texas 76015
    - Eligible: Arlington residents only or individuals living on the west side of Grand Perry under the Arlington ISD school district.
    - Intake: Appointment-only, which can be made same-day if calling between 8:30 am – 1:00 pm (817-275-1511 press 1) or 3 – 4 days in advance via online application: https://www.arlingtoncharities.org/schedule-an-appointment.
        - Please note, some individuals may qualify for food delivery (i.e. seniors or wounded veterans). Please reach out for more information.
        - Please note, there is a special non-appointment mobile pantry being held at AC on Friday, February 26th starting at 9am. NO appointment required; fresh produce available.
- Tarrant Area Food Bank (No address):
    - *Mobile Pantries:* Please review for further details on locations and hours: https://tafb.org/wp-content/uploads/mobile/mobile-pantry-schedule.pdf
    - *Deliveries for homebound individuals:* 817-534-0814
- Catholic Charities, 249 Thornhill Drive, Fort Worth, TX 76115
    - Assistance in determining eligibility for federal food assistance benefits, like SNAP, at 817-534-0814. Call between 8:30 am – 1:00 pm Monday – Friday.
- Union Gospel Mission Union Gospel Mission, 1321 East Lancaster Avenue, Fort Worth, Texas 76102 (Phone: 817-339-2553)
    - Offers sacked breakfasts, lunches, and dinners at the "Neely" building daily, no requirements.
- North Texas Food Bank (No address):
    - *Mobile Pantries:* https://ntfb.org/mobile-pantry/
- Gateway Church, Mercy Chefs, 4209 Basswood Blvd, Fort Worth, TX 76137 (Phone: 817-552-7581)
    - Mercy Chefs is a national disaster relief NGO, offering drive-through food pantry services through Wednesday, February 24th, 2020 at this location and with services to be potentially continued. Further details: https://ntfb.org/mobile-pantry/
        - Times: 12 – 2pm and 4 – 6pm

If you are experiencing significant moderate to long-term food insecurity, we recommend exploring an opportunity to apply to Texas' SNAP Food Benefits. Further details located here: https://hhs.texas.gov/services/food/snap-food-benefits.

(D) Are you in-need of clean, safe drinking water?

Please note, Arlington is no longer under a boil-water alert, however this can change regularly due to the crises at hand. We highly encourage you to please check-in with your local neighborhood or residence to ensure water safety. Many food banks are offering bottled water. Similar to utility assistance, additional water resources are changing daily and in low supply due to high demand. Please see below some current resources in the Dallas-Fort Worth region, CAN will provide updated resources via social media regularly.

- City of Arlington, offering drive-through bottled water service at Water Utilities South Service Center, 1100 SW Green Oaks Blvd 9am – 6:00 pm through February 22nd. Continuance to be determined. Further details: https://arlingtontx.gov/news/my_arlington_t_x/news_stories/water_availability_feb_20_2021
- City of Fort Worth, offering churches with bottled water services or breweries whereby you may fill up a personal container with water. See link for further details: https://www.fortworthtexas.gov/news/2021/02/Winter-Storm-Water-Distribution. Availability changes hourly.
- City of Dallas, previously offered the ability to fill up personal container(s) with water at local parks and recreation facilities. Currently, on hold due to lack of supply.

Per the City of Arlington, "If you have no water service and do not believe frozen pipes are to blame, please call the City's Action Center at 817-275-5931 so that the information about the outage can be reported to Arlington Water Utilities. If you are in an apartment complex and do not have water service, please contact the apartment management before calling Arlington Water Utilities. Water may have been shut off for other water line breaks in the apartment complex and management will need to contact the City to return service. For emergency water cut offs call 911."

If you are in-need of clean water, and unable to access any public or private resources, please call CAN Community Health Arlington.

(E) Are you in-need of warm clothes, blankets, and other miscellaneous items?

- **Mission Arlington,** 210 W South St, Arlington, TX 76010 (817-277-6620)
  - **Services:** https://missionarlington.org/services-we-provide/
    - Hours:
      - *Emergency Assistance: 8 a.m. – 5 p.m. Mon-Fri., and 9 a.m. – 2 p.m. Saturdays*

- Currently, offering clothing and blankets, as well as emergency assistance.

- **Red Cross,** 800-621-3362. Offers emergency assistance for food, water, clothing, blood donations, etc. Availability varies. Please call for any needs, and updated resources.

(F) Are you currently a CAN Ryan White patient?

You should have access to additional medical, social, and support et. al resources pending eligibility. Please contact your case manager as soon as possible, and they can help guide you through what you are eligible for. Your situation may have changed in this most recent emergency, including additional eligibility for support services. Please ***do not hesitate*** to reach out. If you see a CAN case manager and/or patient care coordinator, he/she/they will be reaching out as soon as possible to you as well to check-in. Further details on Tarrant County's Ryan White resources can be found here: https://www.tarrantcounty.com/en/administration/staff/hiv-administrative-agency.html.

(G) Are you a community provider offering social, housing, healthcare, et. al services to the Arlington community?

Please do not hesitate to reach out to 817-693-1000 with further information; we would be interested in sharing with our community and clients. We are here to help each other.

Disclaimer: The information above is focused predominantly on *emergency, short-term* Arlington, Texas resources in the wake of 2 crises (COVID and the winter storm) as it is where we (CAN Community Health) are located and are currently serving the community.

While we provide holistic HIV, Hepatitis C, PrEP, and STD testing and treatment, we are also working on mobilizing resources and collaborations for our clients, both our patients and the entire community, in the wake of this crisis. We will be providing updates on this website and social media, including potential food banks and collaborations. If you are a CAN patient and/or community member in-need please call CAN Arlington at 817-693-1000, and we will do our best to assist you.

We are located at 616 Matlock Centre Cir, Arlington, TX 76015, and we are in this together. We will provide an 'UPDATED' tab below to notate when resources are updated due to the evolving supply-demand of key food, water, and utility resources.

We completely understand it is difficult times currently between COVID, the storms, and everyday life. If you are experiencing an immediate mental health crisis, please call the national crisis line at 1-800-662-HELP (4357). If this is an emergency, and you and/or someone you know is in immediate, imminent danger please call 9-1-1.*

Updated and Verified: 2/22/2021